

FREQUENTLY ASKED BIRTHDAY QUESTIONS

1. ARE THERE CERTAIN DAYS OF THE WEEK AND/OR TIMES WHEN BIRTHDAY PARTIES ARE HELD?

You can book your party any day of the week and at any time of the day.

2. HOW FAR IN ADVANCE ARE YOU BOOKING BIRTHDAY PARTIES?

It varies, but most birthdays are booking two months out, while larger events are booking (3-6) months in advance.

3. HOW LONG WOULD A PARTY FOR (10) LAST? WHAT IS THE AMOUNT OF TIME SPENT IN THE PARTY ROOM ?

Party lengths vary based on the package chosen. Approximate lengths are: Par package -(2) hours. Birdie package -(2.5) hours. Eagle package and Hole-in-One -(3) hours.

4. ARE WE ABLE TO BRING IN OUR OWN FOOD, BEVERAGE OR CAKE?

Our policy is that we **DO NOT allow for outside food or beverage** to be brought in.

5. SEVERAL OF THE CHILDREN THAT WILL BE PRESENT AT THE PARTY WILL HAVE FOOD ALLERGIES. WOULD I BE ABLE TO BRING IN MY OWN CAKE?

Our policy is that we **DO NOT allow for outside food or beverage** to be brought in. Because allergies are a sensitive matter, we prefer to handle this on a case-by-case basis. Please speak with a manager about your specific questions or concerns.

6. WHEN SHOULD I BE AT VITENSE?

Ten minutes prior to your event start time is plenty of time. Most times we have to change over our party rooms from parties and, therefore, we allocate (30) minutes in between each party. Arriving early may mean that you still have to wait until your room is cleaned and ready. As soon as we are finished we would love for you to enter your room so that you may prepare, decorate and greet your guests upon arrival.

7. HOW DO BIRTHDAY EVENTS TYPICALLY WORK AT VITENSE?

Upon arrival, you may go to our front counter to be instructed as to which room your event is being held. Your "Party Caddy" should be in at their earliest convenience to say hello. We ask that you greet all of your guests. When all guests have arrived, let your Caddy know and they will begin the days activities with a short dialogue with you and you're your guests about a timeline for the day, what activities to expect, and safety while playing.

Our **Standard Timeline** for a birthday event is as follows:

1. Greet Guests

2. Party Caddy Introduction and Dialogue
3. Mini-golf (at the most available course – if possible we will honor a request for a specific course)
4. Return to the Room
5. Food & Beverages Served
6. Open Presents
7. Distribute Favors, Tickets or Tokens for Next Activities (or All Three)
8. Final Activities
9. General Clean-Up
10. Payment and Departure

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